

Rishikesh Hiremath

UX Strategist & Designer

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Portfolio: rishikesh-hiremath.com

WORK EXPERIENCE

Deloitte Digital, Bengaluru, India

User Experience Designer (Aug 2021 - Jul 2023)

- Collaborated with a team lead to design concepts for an NLP powered compliance tracking platform for a major American financial services firm. It improved operational efficiency by 90%
- Spearheaded the UX/UI modernisation for a legacy accounting system for a US State Government Agency. It increased user satisfaction by 100% and reduced new employee training period by 75%
- Performed heuristic and accessibility evaluation for multiple digital products across public and private sector
- Organized and facilitated micro-connects to help designers share ideas

Digital Product School by UnternehmerTUM, Munich, Germany

Interaction Designer (Jan 2023 - Mar 2023)

- Collaborated in a cross functional team using agile methodologies to plan product roadmap and define valueproposition for an experimental 'Parking App' for city of Munich
- Led discovery phase by interviewing 30+ car drivers and plotted detailed user journeys
- Facilitated ideation workshops with team members and corporate partners/stakeholders
- Conducted 60+ usability tests with paper/digital prototypes to refine product concept
- Created UX wireframes, style guide and development ready UI designs

Bosch & Siemens Home Appliances Group, Bengaluru, India

UX and Industrial Design Intern (Jan 2021 - Jul 2021)

- Developed 3D CAD models for multiple home appliance products (Gas Hob, Juicer, Blender)
 - Designed multiple home appliance concepts and solutions through sketching and storyboarding
 - Formulated user research questionnaires and wrote moderator scripts for usability testing
 - Coached design team on 'Customer Journey Maps'
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EDUCATION

Carnegie Mellon University, Pittsburgh PA

Master of Integrated Innovation for Products and Services (Dec 2024)

MIT Institute of Design, Pune, India

Bachelor of Product Design (Jun 2021)

Strate School of Design, Paris, France

Study Abroad Program, Interaction Design (Jan 2020 - Jul 2020)

SKILLS

Design Process

Design Thinking, User Research, Persona and Journey Mapping, User Interviews, Contextual Inquiry, Interaction Design, Design Systems, Information Architecture, Heuristic Evaluations, Wire-framing, Rapid Prototyping, Service Design and Blueprinting, Design Strategy, Accessibility, Visual Design, Concept Testing, Usability Testing, Agile Methodologies

Softwares

Figma, Sketch, Adobe XD, Adobe Illustrator, Adobe Photoshop, Miro, Protopie, Autodesk Fusion 360, Keyshot

AWARDS

Deloitte Applause Award 2023

Granted recognition for creating a digital sustainability handbook for design. The handbook set foundation for a new micro consulting offering at Deloitte Consulting US India (Deloitte Digital)

Taiwan International Student Design Competition 2020

Won Honorable Mention Award' in the Product Design Category for project 'Trichets' at world's largest international student design competition